Cloud Backup Security Overview

The cloud backup advantage

Simple

Seamlessly manage backup, sync, and mobile access for multi-user and server environments from a single web-based console.

Secure

Your data is safe with military-grade encryption, world-class data centres, and EMC—a company built to last.

Affordable

Keep costs low with no hardware to purchase and minimal overhead required.

Contact information

AJ Active Solutions Ltd
6 Grasmere

United Kingdom
Stevenage
SG1 6AT
+44 333 344 50 70
sales@ajactivesolutions.co.uk

Powered by Mozy

Our cloud backup service is powered by Mozy. This paper details Mozy's security overview.

Serious about security

At Mozy, the security of your data is our highest priority. We use strict security policies, military-grade encryption, and world-class data centres to protect your personal information from unauthorised access, disclosure, alteration, and destruction.

Privacy commitment

- Your information is your information, not our information.
- We never sell your information to anyone, nor do we sell information about you.
- We never share your information with anyone unless you explicitly tell us to.
- We never sift through your information in order to create a profile of you or target advertising.
- You can always get your information back. We have no rights to your information if you leave the service.

For more information on data privacy, see the Mozy Privacy Commitment and Privacy Policy.

Data transfer security

All user data is encrypted locally with military-grade encryption prior to transfer over an SSL connection. Users can choose a managed encryption key or a personal key for added security.

The encrypted data is uploaded to the Mozy backup service over a mutually authenticated SSL connection to further preserve confidentiality. All users are authenticated using username and password credentials.

Data centre security

Location

Mozy servers are located in world-class data centres across the globe. Mozy is SOC 1 SSAE 16 Type 2 audited and ISO 27001 certified and, where applicable, adheres to European Union Safe Harbor Privacy Principles.

Onsite monitoring and security

All data centres are surrounded by a secure perimeter and staffed 24/7/365 with technology professionals who maintain the highest standards in data protection. Both card and biometric security authentication are required to enter the facilities and access the Mozy server area.

Fire detection and suppression system

EMC-managed data centres emlopy a gas fire suppression system to extinguish fires in the event of an emergency without jeopardising server functionality.

Redundant power and networks

Power is conditioned and protected by redundant systems and guaranteed by generators supplied by diesel fuel storage. In addition, multiple network providers service each data centre to ensure operation in the event a network carrier fails.

Temperature control

All sites have cooling mechanisms in place to ensure the servers are kept at optimal operating temperatures.