



Cloud Backup Data Sheet

The cloud backup advantage

Simple

Seamlessly manage backup, sync, and mobile access for multi-user and server environments from a single web-based console.

Secure

Your data is safe with military-grade encryption, world-class data centres, and EMC—a company built to last.

Affordable

Keep costs low with no hardware to purchase and minimal overhead required.

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Worry-free cloud backup made easy

As a business professional, you know the importance of keeping your company data, financial records, and administrative materials safe. You don't have time for backup solutions that take months to set up, require thousands of dollars in hardware costs, and force you to hire someone to oversee it all. And when it comes to being more productive, you're looking for every advantage you can get in a competitive marketplace.

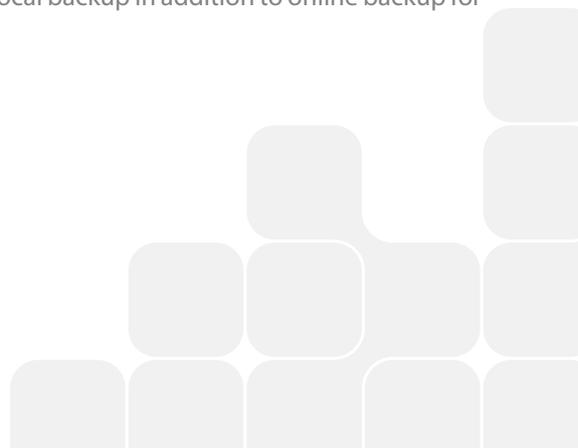
Our cloud data protection for desktops and servers saves your business time and money whilst boosting workplace productivity with a simple, secure, and affordable backup solutions for your computers and servers. We can get you up and running in virtually no time so you can focus on growing your business. And backups can be configured to run at specific times of day, including after business hours, to eliminate resource strain and costly manual oversight.

Available wherever you are

Our service includes file synchronisation and mobile access through our mobile app. How many times have you emailed a file to yourself, copied work to a USB drive to take home, or hauled away your laptop to work on files away from the office? Our file synchronisation makes working from anywhere easy. Just save your most active files to the folder that's synced and they're automatically copied and updated across all of your devices and the cloud, so you can get the job done anywhere. And files stored using file synchronisation or that are backed up to the cloud are available via our mobile app for your iOS or Android devices. Your files are always protected and always available to you.

Back up locally and online

A sound backup strategy involves both a local and an offsite copy of your data. Windows users can take advantage of local backup in addition to online backup for faster backup and restore capabilities.





Our service backs up server-specific applications, including:

- Network shares
- All versions of SQL and Exchange
- SharePoint
- Active Directory
- Com+ services
- SYSVOL directory share
- Windows Registry database

Cloud backup feature set

Fast

- **Data seeding:** Move 200 GB or more to the cloud quickly with data seeding.
- **File scanning:** Back up millions of files effortlessly with advanced file scanning.
- **Incremental backups:** After the initial backup, our service only backs up new or changed portions of files, saving bandwidth and ensuring future backups are lightning fast.

Simple

- **Automatic or scheduled backups:** We'll set the service to back up automatically or to a schedule you choose.
- **Custom configurations:** We'll help you set policies on bandwidth usage and backup speeds, create custom backup sets or define what file types should be backed up.
- **Reliable data restores:** Browse and search your backed up files, then restore file versions up to 30 days in the past. Files may be restored on the web, via the software client, or by ordering a DVD restore.
- **Local backup:** Windows users can back up locally to an external device as well as online for double protection.

Secure

- **Encryption:** All user data is encrypted locally with military-grade encryption prior to transfer. Choose a managed encryption key or a personal key for added security.
- **World-class data centres:** Data is stored in state-of-the-art data centres, which employ the highest security standards.

- **Audits and certifications:** Our service has successfully completed an SSAE 16 audit and is ISO 27001 certified.
- **Automatic data protection:** Our service automatically detects and backs up new and changed files.

Flexible

- **Mobile access:** Use our free mobile app for iOS and Android to access backup data
- **SQL, Exchange, SharePoint, and network drive support:** Our service backs up all open and locked files as well as common business applications running on Windows servers.
- **Windows, Mac, and Linux support:** Our service supports Windows 7, 2008, Vista, XP and 2003, 2012 (desktop/server); Mac OS X 10.8, 10.7, 10.6, 10.5 and 10.4 (desktop/server); and Linux distributions CentOS, Debian, Red Hat, and Ubuntu.
- **Open and locked file support:** Our service backs up all open and locked files (including Outlook PST files), even if the file is changing, the backup is paused, or the machine is rebooted, ensuring faster initial backup times and bandwidth efficiency.

